

Supplier Quality Requirements

FLOW-DOWN REQUIREMENTS

These Supplier Quality Requirements apply to all Purchase Orders issued by Trio Supply Chain Solutions, Inc. Acceptance of a Purchase Order constitutes acceptance of these requirements unless otherwise agreed to in writing.

Unless specifically exempted by the Purchase Order, suppliers shall comply with the following requirements.

1. Quality Management System

Suppliers shall maintain a quality management system appropriate to the products or services being provided. Certification to AS9120, AS9100, ISO 9001, or an equivalent quality management system is preferred where applicable.

2. Product Conformity

Suppliers shall provide products and services that fully conform to all Purchase Order requirements, specifications, drawings, revisions, and applicable customer requirements.

3. Approval of Products, Processes and Services

Where required by the Purchase Order, suppliers shall obtain approval from Trio Supply Chain Solutions before implementing changes to products, manufacturing processes, special processes, equipment, methods, or release activities that may affect conformity.

4. Personnel Competency

Suppliers shall ensure personnel performing work affecting product quality are competent based on appropriate education, training, skills, and experience.

5. Approved Sources

Where specified on the Purchase Order, suppliers shall use only customer-designated or approved manufacturers, processors, distributors, or special process providers.

6. Nonconforming Product

Suppliers shall notify Trio Supply Chain Solutions prior to shipping any product that does not conform to Purchase Order requirements. Nonconforming product shall not be shipped without written approval from Trio Supply Chain Solutions or the customer when required.

7. Counterfeit Parts Prevention

Suppliers shall maintain controls to prevent the delivery of counterfeit, suspect unapproved, fraudulent, or otherwise nonconforming products. Products shall be obtained only from authorized manufacturers or authorized distributors unless otherwise approved.

8. Changes

Suppliers shall notify Trio Supply Chain Solutions prior to implementing significant changes affecting manufacturing processes, inspection methods, product configuration, manufacturing location, ownership, subcontractors, or external providers that may affect product conformity.

9. Flow-Down Requirements

Suppliers shall flow all applicable Purchase Order, customer, statutory, regulatory, and quality requirements to subtier suppliers involved in fulfilling Trio Supply Chain Solutions Purchase Orders.

10. Records Retention

Quality records related to Trio Supply Chain Solutions Purchase Orders shall be retained for a minimum of ten (10) years unless otherwise specified by contract or regulatory requirements. Records shall be made available upon request.

11. Verification Activities

Trio Supply Chain Solutions, its customers, and applicable regulatory authorities reserve the right to verify products, processes, services, and quality records at the supplier's facility or any applicable location within the supply chain.

12. Right of Access

Suppliers shall provide Trio Supply Chain Solutions, its customers, and applicable regulatory authorities the right of access to applicable facilities, manufacturing locations, inspection activities, quality records, documented information, and applicable areas of the supply chain for verification, validation, investigation, or audit activities.

13. Special Requirements, Critical Items and Key Characteristics

When identified on the Purchase Order, suppliers shall comply with all specified special requirements, critical items, key characteristics, customer-specific requirements, and regulatory requirements.

14. Supplier Performance

Supplier performance may be monitored based on product quality, on-time delivery, responsiveness, corrective action effectiveness, and customer complaints. Unsatisfactory performance may result in corrective action requests, increased inspection, probation, or removal from the Approved Supplier List.

15. Product Safety

Suppliers shall ensure personnel understand their contribution to product safety throughout the supply chain.

16. Ethical Behavior

Suppliers shall promote ethical behavior throughout their organization, including prevention of fraud, falsification, and the intentional supply of nonconforming product.

17. Certificate of Conformance

When required by the Purchase Order, shipments shall include a Certificate of Conformance identifying the Purchase Order number, part number, quantity, revision (when applicable), lot or batch number (when applicable), and an authorized signature.

18. Traceability

Suppliers shall maintain traceability of products and records as required by applicable contractual, regulatory, and customer requirements.

19. Acceptance

Acceptance of any Trio Supply Chain Solutions Purchase Order constitutes acceptance of these Supplier Quality Requirements.